



# HUMAN RESOURCES COMMITMENT TO HEALTH AND SOCIAL SERVICES PROJECT

## PROJECT INTENTION:

For the RÉSEFAN to support and work with Human Resources staff to ensure they are aware of the importance of actively offering services in the French language, as well as motivated and confident in their ability to do so.

## PROJECT OBJECTIVE:

To promote access to bilingual health and social services professionals for the Nunavut Francophone community.

## PROJECT DURATION:

2 years (April 2018-March 2020)

## INITIATIVES AND BENEFITS FOR OUR COMMUNITY:

- Language training for professionals, offered as *Cafés de Paris* sessions, and useful tools for translating common medical terms.
- Recognition scholarships and professional development program involving Francophone or Francophile Human Resources staff working in health and social services.
- Tools to welcome new French-speaking professionals and promotional tools in connection with the Welcoming Community component.

## PARTNERS AND CONTRIBUTORS:

- Government of Nunavut Department of Health, through Qikiqtani General Hospital
- Healthcare professionals

## ACHIEVEMENTS 2019-2020 :

- Held a second *Cafés de Paris* session at Qikiqtani General Hospital. Six (6) language training sessions, taking the form of

discussion groups, were held every two weeks. – *Three were postponed due to COVID-19*

\* The hospital set up Inuktitut language training sessions in the *Cafés de Paris* time slots.



- Finalized the *Cafés de Paris* discussion kit (including nine lesson plans for sessions each lasting 45 minutes).
- Took part in the planning of the *Café-rencontre des ressources francophones* in September 2019, in partnership with the Association des francophones du Nunavut.
- Updated and published online the [\*Répertoire des professionnels de la santé et des services sociaux francophones et francophiles\*](#) form.
- Managed the Recognition scholarships program.
- Assessed the three project components (language training, scholarships and welcoming community) and produced the project's sustainability plan.

## SUCCESS STORIES 2019-2020 :

- The Cœur de Lys prize, along with the recognition scholarship, was awarded to Aboubacar Kadogo, Department of Health practitioner specializing in infection prevention and control.
- The Professional Development scholarship was awarded to Émilie Cyr, neuropsychologist at Qikiqtani General Hospital.
- The Language Training scholarship was awarded to Dr. Madeleine Cole of Qikiqtani General Hospital.