



PROJECT

CAFÉ DE PARIS: ADAPTED LANGUAGE TRAINING TO SUPPORT THE ACTIVE OFFER OF FRENCH-LANGUAGE SERVICES BY HEALTH AND SOCIAL SERVICES PROFESSIONALS IN IQALUIT

PROJECT GOAL:

The RÉSEFAN supports and works with Human Resources staff to ensure they are equipped and made aware of the importance of actively offering services in the French language, as well as motivated and confident in their ability to do so.

PROJECT OBJECTIVES:

To promote access to bilingual health and social services professionals for the Franco-Nunavummiut community.

To provide adapted and flexible language training to bilingual and Francophile health and social services professionals who wish to improve their French.

PROJECT DURATION:

1 year (April 2021-March 2022 – Can be renewed on an annual basis)

ACHIEVEMENTS:

- Organized nine sessions from September to December 2021 and seven more from January to March 2022.
- Planned and promoted Café de Paris language training sessions.
- Took part in *Café de Paris* practice groups, led by the Société Santé en français and bringing together the nine provinces and territories that have introduced the Café de Paris model.
- Produced a project Annual Statement, supported by participant evaluation surveys.

SUCCESS STORIES:

- Established a partnership agreement with Carrefour Nunavut to provide language training and ensure the project's execution and sustainability.

INITIATIVES AND BENEFITS FOR OUR COMMUNITY:

- Language training for professionals, offered as *Café de Paris* sessions, and useful tools for translating common medical terms.
- The active offer of French-language services is considered important by health and social services professionals.

PARTNERS AND CONTRIBUTORS:

- Government of Nunavut Department of Health, through the Qikiqtani General Hospital
- Carrefour Nunavut
- Health and social services professionals

